

CHARLES HAVEN

SYSTEMS AND DATA INTEGRATOR

Using 15 years experience in the IT field with an unflagging attention to detail to assemble resources and data into reliable tools that drive business forward.



Features

- Dependable and reliable with high standards for performance
- Ability to solve problems in creative, cost-effective means
- A student by nature with a strong desire to learn new things



Charles Haven

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Expertise

Reporting	SQL Server, MySQL, Microsoft Access, Crystal Reports, web-based via scripting (VBScript, ASP, and PHP). Some experience with SQL Server Reporting Services and Sharepoint.
Operating Systems	UNIX, Linux, Windows NT Server, Windows 2000 Server, Windows Server 2003, Windows 2008 Server, Windows Server 2008 R2, Windows 98, Windows XP, Windows Vista, Windows 7
Networking	10, 100, 1000-T Ethernet LAN, Point-to-Point T1s, Frame-Relay, Wireless A, B, G, and N WLANs
Security	Cisco PIX firewall, Snort Intrusion Detection (IDS), Router ACLs

Experience

Air Power, Inc. CIO	Implement and maintain a Windows LAN, regional WAN connecting nine locations, in-house Exchange e-mail server, ShoreTel VoIP PBX, Prophet 21 ERP, and the company's Internet and intranet presence. Combine data from disparate systems to generate reports presented in PDF, email, and web-based format using open-source tools and common scripting languages.
Brestl, Inc. IT Director	Implement and maintain a Windows network, Internet e-mail, Internet and intranet presence, and a fully-integrated ERP package.
FurnServe, Inc. IT Manager	Develop methods to streamline operations including creating policies, procedures, educating users, and supporting clients.
Wesley Long Hospital Computer Operator	Monitor operations and perform nightly tasks. Provide end-user help and troubleshoot problems.

Education

High Point University BS, Computer Information Systems	Studies emphasized scheduling, problem solving, and decision-making concerning resources from a management viewpoint. Other topics involved decision support systems and relational database design.
Forsyth Technical Community College AAS, Business Computer Programming	Studies involved logical problem solving and decision making. Reporting of mainframe-based data. Other areas of study included DOS and UNIX operating systems, command language for the AS/400 and JCL
Certifications	A+, Microsoft Certified Professional

